



Broadband Management with WEWISPs

Selected Features and Screenshots

What WEWISPs will do for you

- WEWISPs – enables businesses like you with one or more locations to easily procure and manage broadband
- WEWISPs is extremely easy to use – see screenshots below
- Manage multiple locations simultaneously
 - Point and Click process
 - Independent, easy to monitor transaction detail
 - A record of all transaction communication
 - No typing or retying
 - Keep everyone informed
- Standardizes service procurement
- Standardizes service management
- If you do this yourself today, it will save you 10-15 hours per procurement
- If you have middlemen doing this today, it will eliminate frustration and errors caused by indirection

What is WEWISPs

WEWISPs captures how procurement is done today

Encapsulated in a cloud-based workflow

Splits up the procurement process into its natural steps

Each step and its required data input is managed online

Required data is provided as needed, no overload

All data, requests and responses, are stored on WEWISPs

There are automatic reminders if a response appears delayed

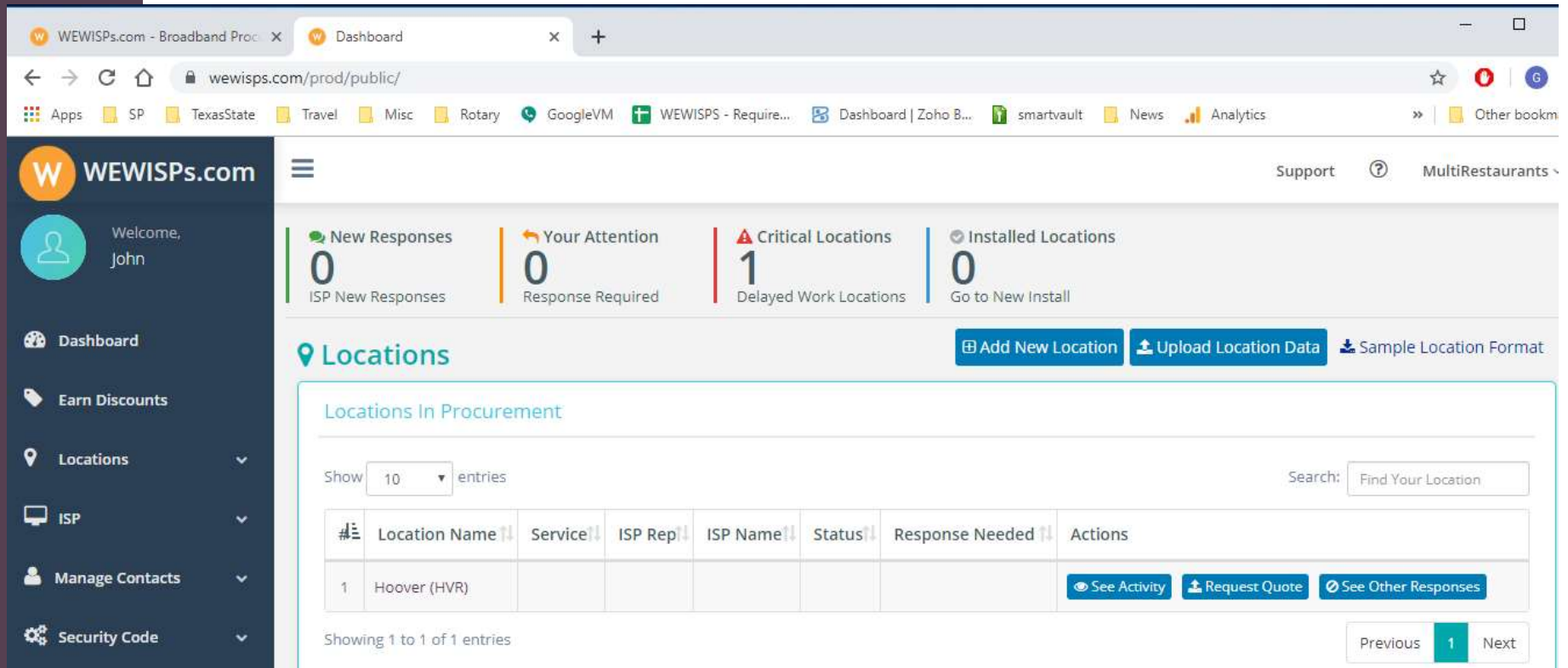
Guides you, the customer, to a successful install!

Screenshots

The following screenshots are included here to:

- Show you the user interface
- Give you a sense of the workflow
- Show you the steps of a typical procurement
- Please observe the minimal amount of typing required
- All data is fictitious

Customer Dashboard



The screenshot displays the WEWISPs.com Customer Dashboard. The browser's address bar shows the URL `wewisps.com/prod/public/`. The dashboard features a dark blue sidebar with navigation links: Dashboard, Earn Discounts, Locations, ISP, Manage Contacts, and Security Code. The main content area includes a top navigation bar with 'Support' and 'MultiRestaurants' links. Below this, a summary section shows four key metrics: 'New Responses' (0), 'Your Attention' (0), 'Critical Locations' (1), and 'Installed Locations' (0). The 'Locations' section is highlighted, showing a table of 'Locations In Procurement' with one entry: 'Hoover (HVR)'. The table has columns for Location Name, Service, ISP Rep, ISP Name, Status, Response Needed, and Actions. The 'Actions' column for the Hoover (HVR) entry contains three buttons: 'See Activity', 'Request Quote', and 'See Other Responses'. The dashboard also includes a search bar and pagination controls at the bottom of the table.

WEWISPs.com

Welcome, John

Dashboard

Earn Discounts

Locations

ISP

Manage Contacts

Security Code

Support

MultiRestaurants

New Responses
0
ISP New Responses

Your Attention
0
Response Required

Critical Locations
1
Delayed Work Locations

Installed Locations
0
Go to New Install

Locations

Add New Location

Upload Location Data

Sample Location Format

Locations In Procurement

Show 10 entries

Search: Find Your Location

#	Location Name	Service	ISP Rep	ISP Name	Status	Response Needed	Actions
1	Hoover (HVR)						See Activity Request Quote See Other Responses

Showing 1 to 1 of 1 entries

Previous 1 Next

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Customer Dashboard

The screenshot displays the WEWISPs.com Customer Dashboard. The browser address bar shows `wewisps.com/prod/public/`. The left sidebar contains navigation links: ISP, Manage Contacts, Security Code, Support, and Account Profiles. The main content area is divided into two sections. The top section, titled "Showing 1 to 1 of 1 entries", displays a table with one active location. The bottom section, titled "Inactive Locations", displays a table with three inactive locations. Both tables include columns for location details and action buttons like "See Activity", "Request Quote", and "See Other Responses".

Active Locations Table:

#	Location Name	Service	ISP Rep	ISP Name	Status	Response Needed	Actions
1	Hoover (HVR)						See Activity Request Quote See Other Responses

Showing 1 to 1 of 1 entries

Inactive Locations Table:

#	Location Name	City	State	Actions
1	Metuchen(MTC)	Metuchen	New Jersey	Edit Request Quote
2	Sherman Oaks(SHO)	Sherman Oaks	California	Edit Request Quote See Previous Responses
3	Sebastopol(SEB)	Sebastopol	California	Edit Request Quote

Customer Request For Quote

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Welcome, John

Dashboard

Earn Discounts

Locations

ISP

Manage Contacts

Security Code

Support

Account Profiles

Request Quote - Santa Monica (SMC)

Request a Quote

RFQID: SMC191018124116

Service Address: 2201 Wilshire Blvd, Monterey, California, 90403

Request for Service: ☒ Internet ☐ Enterprise ☒ Commercial

☐ TV

☐ Phone

☐ Mobile Internet

Comments: Anything you want ISP reps to know. i.e. New construction, Remodel etc.

Private Notes: Anything you want to store about this circuit. For your future reference. Only you can see this.

Service Requirement Specification:

Internet:

Need Static IP: ☐ Yes ☒ No

Send RFQ's To: ☐ My ISP Reps Only ☒ Anyone who can provide

☒ Spectrum

☐ ATT

☐ Comcast

☐ Centurylink

☒ Grande

☐ Cox

☐ WEWISPs Test ISP

Gaston Farinas (Spectrum)

☒ Internet

Bryan Howard (Spectrum)


☐ Internet

Noel Turner (Grande)

☐ Internet

Customer Request For Quote Transaction Details

The following screenshots depict the transaction data captured and displayed. This is the original RFQ that was sent to the selected Reps.

 Request

Company Name:	MultiRestaurants
Company Representative:	John Multi
Date of Request:	10/18/2019 12:48:21
Service Location Address:	6910 McKinley St, Sebastopol, California, 95472
Service Requested:	Internet
Service Type:	Commercial
Specific Requirements:	
Min Download Speed:	200 mbps
Min Upload Speed:	20 mbps
Need Static IP:	No
Install Target Date:	
Comments:	New Construction
Private Comments:	Service for the SEB music system

Here is an ISP Response

Customer
Request For
Quote
Transaction
Details

[Quote Response](#)

Address Serviceable: *

- ☒ Yes
- ☐ No
- ☐ Unable to Quote
- ☐ Possible, survey needed

Service: *

Coax/Cable Internet ▼

Download Speed: *

400 mbps ▼

Upload Speed: *

60 mbps ▼

Plans: *

Plan ID	Term	Monthly Fees	Installation
WEP1	1 yr ▼	150	99
WEP2	2 yr ▼	150	0
WEP3	3 yr ▼	135	0
	Mont ▼		

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Customer
Request For
Quote
Transaction
Details

Customer placing an order. Data once typed is never retyped unless it needs to change.

Place Order

Place Your Order

RFQID: SEB191018124453

ISP: WEWISPS Test ISP

Sales Agent: Test WEWISPS

Service Requested: Internet

Service Address: 6910 McKinley St, Sebastopol, California, 95472

Plans:

	Plan ID	Term	Monthly Fees	Installation
Plans				
<input type="radio"/>	WEP1	Month To Month	160	199
<input type="radio"/>	WEP2	1 yr	150	99
<input checked="" type="radio"/>	WEP3	2 yr	125	49
<input type="radio"/>	WEP4	3 yr	99	

Install Target Date:

Install Target Date





Customer placing an order. Data once typed is never retyped unless it needs to change.

Account Contact

Account Contact Name: * John Multi

Account Contact Email: * G.altekar@deepcoolclear.com

Account Contact Phone: * 123-456-7890

Account Contact Tax ID: * MR123

Billing Contact

Billing Contact Name: * John Multi

Billing Phone: * 888-777-6666

Billing Contact Email: * g.altekar@deepcoolclear.com

Billing Preference: * ☒ Paper Bill ☐ Electronic Bill

Billing Address: * ☒ Service Location ☐ Another Location

Other Account Contact

Contact 1: Select Contact +

Account Secrets

Secret PIN: * 5678

Secret Answer 1: * Company18

Secret Answer 2: * Company18

Secret Answer 3: * Company18

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Order Processing and Contracting

Customer
Request For
Quote
Transaction
Details

Order Detail

Order Date: 08/07/2019

Status: **Order Placed With ISP**

ISP Order ID: 9925592

Contract Status

Status: **Signature Received**

Contract Request Date: 08/07/2019

Reminder Date: 08/09/2019

Complete Date: 08/07/2019

Notes: Please contact scheduling directly 866-971-0339

Response History

Status Updated By	Status	Date	Comments
You	Not Initiated	08/07/2019	Contract process has not been started
ISP Representative	Requested Signature	08/07/2019	Please complete the e-sign sent separately. Thank you
You	Document Signed	08/07/2019	
ISP Representative	Signature Received	08/07/2019	Please contact scheduling directly 866-971-0339

Customer Request For Quote Transaction Details

The Survey Process

Survey Detail

Request Date: 08/07/2019 13:14:11

Status: **Survey Completed**

Survey Type: Physical

Completion

Serviceable:

Yes, Construction Required

Approximate Construction Time:

60-90 Days

Total Construction Cost:

8700

Customer Contribution:

2400

Customer Cost Sharing Options:

[Pay Customer Share Upfront](#)

Upfront Payment Options:

Invoiced Later

Information Required From Customer:

- General Contractor (Name, Email, Phone number)
- Customer On-Site Contact (Name, Email, Phone number)
- Property Owner (Name, Email, Phone number)

ROE Required:

Yes

ROE Document:

[Access Letter LOA 2-9-2018 - LSC.pdf](#)

Notes:

Please complete access letter

Acknowledgement

Expected Survey Date:

08/14/2019

Notes:

If access is required, the tech will reach out to you directly.

The Install Process

Customer
Request For
Quote
Transaction
Details

Construction, Installation and Contact Details

Request Date: 08/07/2019 14:47:43 **Status:** Customer Accepted

Updates/Comments [Update](#)
No comments found!

Installation Details
ISP has provided following scheduling information

Scheduling Information:
Pre-Wire: 08/21/2019 - 00:00
Confirmed
Install: 08/28/2019 - 00:00
Confirmed

Scheduling History

ISP Schedule Information	Customer Schedule Status
Pre-wire: 08/21/2019 - 00:00	Pre-wire status: Confirmed
Install: 08/28/2019 - 00:00	Install status: Confirmed

Success!

Customer
Request For
Quote
Transaction
Details

Procurement Summary

Account #s

Order

Sales Agent

Request

Account Detail

User Portal: <http://portal.alticeusa.com>

Account Number: 8765432676549865

Modem Mac Id: 00:23:45:77:8e:ba

Modem Serial Number: C128973294730948

View Transaction

Close